



Customer Name Change Form

INSTRUCTIONS TO COMPLETING THIS FORM

This form is to be used if you wish to change your name that currently appears on your Players Club card.

Step 1: Complete the form legibly using black ink

Step 2: Photocopy supporting documentation

Step 3: Attach copies of identification to this form and mail to:

Customer Support

Locked Bag 7

Coorparoo DC, QLD 4151

Or scan documentation and this form and email to customersupport@nswlotteries.com.au

Current Address

Contact Phone No.

Date of birth

Name currently registered to card:

Players Club Card Number

Herewith I request my name to be changed to:

Due to:

Marriage

Divorce

Deed poll

Other (specify): _____

Please attach one of the following documents that supports/verifies your name change:

Driver Licence

Birth Certificate

Marriage Certificate

Dissolution of Marriage

Deed Poll

Please note: When changing your name due to a divorce, you will need to include documents that confirm both your married name and the name prior to marriage, i.e. both Dissolution of Marriage Certificate and Birth Certificate.

Signature

Date

UNPRESENTED CHEQUES & UNCLAIMED PRIZES

If you have any unpresented cheques or unclaimed prizes in the original name or names please phone the Contact Centre on **131 868** as further documentation is required before prizes can be paid.

Privacy Statement

Collection of personal information

The personal information collected from you in this document is sought by New South Wales Lotteries Corporation Pty Limited ABN 27 410 374 474, a member of the Tatts Group Limited. The collection of your name and address and such further evidence as may be required to pay a prize is permitted under the Lotto Rules (NSW). The information will be used to register, verify and pay your prize. We may not be able to process your claim unless you provide this information to us. Your information may be disclosed to third parties including your and our financial institutions, our selling outlets, our contractors (such as IT providers or mail services), our professional advisors, gaming and other regulators, legal enforcement agencies or as required by law. Our Privacy Policy, available at www.nswlotteries.com.au, contains further information about how you may access and seek a correction of your personal information, and how you may complain about privacy related matters and how your complaint will be dealt with. For privacy related queries, please contact 131 868 or privacyofficer@tattsgroup.com.

Office Use Only

Customer identification has been
sited, verified and attached?

Signature of
verifying officer

Date