



# Customer Name Change Form

## INSTRUCTIONS TO COMPLETING THIS FORM

This form is to be used if you wish to change your name that currently appears on your Easiplay Club card.

**Step 1:** Complete the form legibly using black ink

**Step 2:** Photocopy supporting documentation

**Step 3:** Attach copies of identification to this form and mail to:

South Australia Customer Support

Locked Bag 7

Coorparoo DC, QLD 4151

Or scan documentation and this form and email to [customersupport@salotteries.com.au](mailto:customersupport@salotteries.com.au)

Current Address

Contact Phone No.

Date of birth

Name currently registered to card:

Easiplay Club Card Number

Herewith I request my name to be changed to:

Due to:

Marriage

Divorce

Deed poll

Other (specify): \_\_\_\_\_

Please attach one of the following documents that supports/verifies your name change:

Driver Licence

Birth Certificate

Marriage Certificate

Dissolution of Marriage

Deed Poll

**Please note:** When changing your name due to a divorce, you will need to include documents that confirm both your married name and the name prior to marriage, i.e. both Dissolution of Marriage Certificate and Birth Certificate.

Signature

Date

## UNPRESENTED CHEQUES & UNCLAIMED PRIZES

If you have any unpresented cheques or unclaimed prizes in the original name or names please contact the Tatts Lotteries Contact Centre on **131 868** as further documentation is required before prizes can be paid.

## Privacy Statement

### Collection of personal information

The personal information collected from you in this document is sought by SA Lotteries (Tatts Lotteries SA Pty Ltd - ABN 41 141 245 007). The information sought is used by SA Lotteries to change the name that currently appears on your Easiplay Club card, and then to register, verify and pay lottery tickets and prizes to you through the Card.

If you do not provide us with and allow us to use the personal information we have requested, we will not be able to change your name on your Easiplay Club card and additional verification may be required to claim prizes. The information collected via this form may be disclosed to related companies of Tatts Group Limited or to third parties, including your and our financial institutions, our selling agents, our contractors (such as mail suppliers, Australia Post, IT suppliers, data host providers, printers, research companies, social media providers and marketing service providers) as well as our professional advisers such as lawyers, accountants and auditors or as required by law. SA Lotteries is unlikely to disclose your information to recipients located overseas. Our Privacy Policy, available at [www.salotteries.com.au](http://www.salotteries.com.au), contains further information about how you may access and correct your personal information, how you may complain about privacy related matters and how complaints will be dealt with. For privacy related enquiries call our Contact Centre on 131 868.

## Office Use Only

Customer identification has been  
sited, verified and attached?

Signature of  
verifying officer \_\_\_\_\_

Date